



Comhairle Contae Chill Dara
Kildare County Council

Candidate Information Booklet

PLEASE READ CAREFULLY

Senior Social Worker

Closing date for receipt of completed application forms is 4.00 p.m.
on the 24th July 2025

***Kildare County Council is committed to a
policy of equal opportunity.***





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Introduction

Kildare County Council is one of 31 Local Authorities in the Republic of Ireland. The Council has responsibility for the delivery of a wide range of services which are necessary to the physical, economic, social, and cultural life of County Kildare, with a focus on making Kildare an attractive place to live, work and invest. Kildare County Council have 40 elected members representing 5 Municipal Districts, Athy, Kildare/Newbridge, Naas, Clane/Maynooth and Celbridge/Leixlip.

The following comprise the areas of service delivery in Kildare County Council:

- Economic & Community Development
- Local Enterprise
- Planning
- Cultural & Recreational Services
- Infrastructure
- Water Services
- Housing
- Fire & Emergency Services
- Environment
- Finance
- Information Services
- Corporate Services
- Human Resources
- Integration

This is an opportunity to gain employment in the role of Senior Social Worker with Kildare County Council.

The Position & Role

The Senior Social Worker will lead a team and work in co-operation with the relevant departments within Kildare County Council and on an inter-agency basis.

The Social Work team of the Housing Department provides a social work service to Kildare County Council tenants and prospective tenants including, members of the Travelling community and homeless clients who may require such a service. Social work in the Housing Department is directed towards enhancing the personal and social functioning of an individual, family or group. Work in the Social Work team involves, amongst other things, assessment/reporting, advocacy, counselling skills, mediation and other related therapeutic supports.

The Senior Social Worker will contribute to the development of policies, procedures, guidelines and safe professional practice and adhere to relevant legislation, regulations and standards and ensure that staff comply with same. In addition, the post holder will provide clinical and professional leadership in the delivery of a high quality social work service including the provision of appropriate clinical supervision to staff.

The Senior Social Worker is a key member of the Senior Management Team of the Housing Department and is central to the management and delivery of a wide variety of housing services.

The Senior Social Worker is required to:

- Be responsible for the overall management and performance of social work activity within the designated area in keeping with good professional practice and subject to agreed policy directives and priorities.
- Provide clinical and professional leadership in the delivery of a high-quality social work service.
- Develop good working relationships with other Heads of Service, professionals, specialist services, community and voluntary organisations to provide integrated quality care to service users.
- Develop and promote integrated models of service delivery between relevant stakeholders.
- Ensure the implementation of relevant Housing legislation, policies and procedures, guidelines and protocols.
- Contribute to the overall development of the social work service so as to meet current and emerging trends and unmet needs.
- Facilitate clear channels of communication to relevant management structures in relation to social work service issues.

The Competition

The purpose of this recruitment campaign is to form a panel for Kildare County Council from which permanent posts may be filled at Senior Social Worker grade as vacancies arise.

The Candidate

It is desirable that candidates demonstrate through their application form and at the interview that he/she:

- Have sufficient clinical and professional knowledge to carry out the duties and responsibilities of the role;
- An ability to apply knowledge to best practice;
- The capacity to deliver the Social Work service in an effective and resourceful manner;
- Experience of service delivery in a flexible team setting;
- The ability to manage and develop self and others in a busy working environment;
- Effective supervision and leadership skills;
- Effective interpersonal and communication (verbal and written) skills including skills in multi-disciplinary / multi agency working and the ability to collaborate with colleagues, service users etc.
- The ability to evaluate information and make effective decisions especially with regard to service delivery;
- Have proven ability to identify, lead and implement on-going development and direct change in a Social Work Service
- Initiative and innovation in identifying areas for service improvement;

- A commitment to delivering a quality user-centred service;
- have satisfactory experience working within and leading a team effectively to achieve a common goal, ensuring strong governance standards and ethics standards are adhered to and maintained;
- Have good knowledge and awareness of Health and Safety Legislation and Regulations, the implications for the organisation and the employee, and their application in the workplace;
- An awareness and appreciation of the service user as expert through experience including promoting the role of service user in care planning and decision-making and service development;
- have proven ability to motivate and encourage staff under their supervision to achieve maximum performance;
- be self-motivated with ability to work on own initiative, in an independent environment and without constant supervision;
- The ability to empathise with and treat others with dignity and respect;
- A willingness to develop IT skills relevant to the role;
- Commitment to continuing professional development.

Desirable;

It is desirable that;

- Successful candidates would be already registered with CORU. CORU is the umbrella body that is responsible for regulating health and social care professionals.
- Experience of social work within a housing context.
- Knowledge and experience of crisis intervention.
- Knowledge and experience of a range of social work models / interventions.
- Experience of working with vulnerable adults.
- Experience in relation to child safeguarding.

Duties and Responsibilities

The duties of the post of Senior Social Worker include, but are not limited to:

Professional / Clinical

- Deliver a quality service to service users ensuring professional standards are maintained in accordance with the requirements as set out by CORU.
- Incorporate Social Work values and ethical principles in planning, developing, implementing and reviewing interventions.
- Be responsible for the management of the day-to-day provision of the social work service.
- Ensure the delivery of social work services in an integrated and multidisciplinary manner with a range of statutory and voluntary groups and organisations. Develop effective working relationships with and between individual, different agencies, community resources and other professionals.
- Actively participate as a member of the relevant team / service in team building and change management initiatives.
- Assist and advise in the planning and provision of Social Work—and other services.

- Assist/advise the Council and the committees in the formulation of policies and strategic plans and other programmes that may be required to develop and deliver a quality, Social Work-Service and related services in Kildare;
- Assist the Director of Service, Housing & Regeneration Department in their role working with the Housing Strategic Policy Committee (SPC), Local Traveller Accommodation Consultative Committee, Homeless Action Team, Disability Steering Group and other committees;
- Undertake the duties of the Designated Child Protection Liaison Person as per Kildare County Council's Child Safeguarding Policy and Children's First Act 2015. Ensure best practice in terms of child safeguarding within council's activities.
- Undertake the duties of the Sex Offender Liaison Officer (SOLO) and be the local authority representative at local and regional Sex Offender Risk and Management (SORAM) meetings.
- Participate in working groups /committees
- Be responsible for the overall management and performance of social work activity within the designated area in keeping with good professional practice and subject to agreed policy directives and priorities.
- Provide clinical and professional leadership in the delivery of a high-quality social work service.
- As required, take direct responsibility for a defined caseload.
- Develop good working relationships with other Heads of Service, professionals, specialist services, community and voluntary organisations to provide integrated quality care to service users.
- Develop and promote integrated models of service delivery between relevant stakeholders.
- Ensure the implementation of current and evolving legislation, policies and procedures, guidelines and protocols.
- Contribute to the overall development of the social work service so as to meet current and emerging trends and unmet needs.
- Facilitate clear channels of communication to relevant management structures in relation to social work service issues.
- Be responsible for the delivery of the social work service within the budget allocation.
- Chair and participate in case conferences, reviews and other meetings with the appropriate staff when the need arises.
- Ensure the provision of appropriate clinical supervision to staff.
- Avail of appropriate clinical supervision to ensure own ongoing competency to supervise other staff.

Management

The Senior Social Worker will:

- Contribute to service developments by monitoring and evaluating emerging needs and trends/identifying unmet needs and service requirements into the future.
- Contribute to the development of policies, performance monitoring and budgetary control of service, provide leadership and motivation in optimising service delivery by developing teams and promoting change management.

- Participate in and contribute to service planning and development.
- Contribute to a range of reports including annual reports, performance indicators etc. as required. Adhere to Children First: National Guideline for Protection and Welfare of Children and Kildare County Council's Child Safeguarding Policy.
- Performance of such other duties under the office as may be assigned from time to time.

Qualifications

Character:

Each candidate must be of good character.

Health:

Each candidate must be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.

Education, Training and Experience etc.:

Each candidate must, on the latest date for receipt of completed application forms:

- a) Hold a professional qualification in Social Work prescribed under the Health & Social Care Professionals Act, 2005 (as amended);
or
- b) Have a Letter of Validation issued by CORU/National Social Work Qualification Board;
and
- c) Be eligible for registration with CORU;
- d) Possess satisfactory experience in social work as will enable them to discharge the duties of the office;
- e) Possess a high standard of administrative and management experience;
and;
- f) Have a satisfactory knowledge of public service organisations.

All social work practitioners must be registered on the National Social Work Registration Board. Further information regarding registration can be found on the CORU website www.coru.ie. Candidates are required to produce an original professional qualification in Social Work prescribed under the Health and Social Care Professionals Act 2005 (as amended) or a Certificate of Qualification in Social Work or a National Qualification in Social Work or a letter of Accreditation from the National Social Work Qualifications Board. The prospective employee will also be required to produce a Certificate of Registration on the Social Work Register.

Please supply copies of any certificates, diplomas or degrees you may have with the application form. If qualifications were obtained outside of Ireland, please supply a comparability statement with your application.

Driving Licence

Applicants should at the date of application hold a full valid Irish /EU licence, for Class B vehicles, they must be a competent driver and, shall drive a car in the course of their duties and for this purpose provide and maintain a car to the satisfaction of the local authority.

Competencies for the post of Senior Social Worker

Key Competencies for the post include the following and candidates will be expected to demonstrate sufficient evidence within their application form of competence under each of these. Please take particular note to these when completing the application form as any short-listing or interview processes will be based on the information provided by the candidates:

Strategic Management and Change	Strategic Ability Displays the ability to think and act strategically Can translate strategy into operational plans and outputs. Evaluates capacity and performance against objectives. Demonstrates innovation and creativity to secure successful strategic outcomes. Political Awareness Has a clear understanding of the political reality and context of the organisation. Networking and Representing Develops and maintains positive and beneficial relationships with a range of stakeholders. Builds networks of technical and professional contacts. Promotes and sustains an appropriate, positive, and cohesive image for the organisation it represents. Bringing about Change Demonstrates flexibility and an openness to change. Develops and initiates change management programmes to meet end objectives. Influences others and fosters commitment to change.
Delivering Results	Problem Solving and Decision Making Can pinpoint critical information and address issues logically. Understands the context and impact of decisions made. Can act decisively with complex information and multiple stakeholders. Operational Planning Plans projects to determine rationale, objectives and deliverables, resource requirements, timelines and milestones, reporting requirements, and evaluation methods. Establishes high quality service and customer

	<p>care standards.</p> <p>Managing Resources Manages the allocation, use and evaluation of resources to ensure they are used effectively to deliver on operational plans. Drives and promotes reduction in cost and minimisation of waste.</p> <p>Delivering Quality Outcomes Promotes the achievement of quality outcomes in delivering services. Organises the delivery of services to meet or exceed the required standard through collaborating with, instructing and motivating employees and by managing resources effectively.</p>
Performance through People	<p>Leading and Motivating Motivates others individually and in teams to deliver high quality work and customer focused outcomes. Develops the competence of team members and helps them meet their full potential. Leads by example in terms of commitment, flexibility and a strong customer service ethos.</p> <p>Managing Performance Effectively manages performance. Empowers people to achieve or exceed organisational goals by delegating sufficient authority, responsibility and accountability.</p> <p>Communicating Effectively Recognises the value of communicating effectively with all employees. Actively listens to others. Has highly effective verbal and written communication skills. Presents ideas clearly and effectively to individuals and groups.</p>
Personal Effectiveness	<p>Relevant Knowledge Keeps up to date with current developments, trends and best practice in their area of responsibility. Demonstrates the required specialist knowledge, understanding and training for the role. Has strong knowledge and understanding in relation to statutory obligations of Health and Safety legislation and its application in the workplace.</p> <p>Resilience and Personal Well Being Demonstrates appropriate and positive self- confidence. Remains calm under pressure and operates effectively in an environment with significant complexity and pace.</p> <p>Integrity Behaves in an honest, trustworthy and respectful manner and is transparent, fair and consistent in dealing with others</p> <p>Personal Motivation, Initiative and Achievement</p>

	<p>Is enthusiastic about the role and sets challenging goals to achieve high quality outcomes.</p> <p>Is self-motivated and persistent when faced with difficulties.</p> <p>Engages in regular critical reflection in order to identify how own performance can be improved.</p>
Knowledge, Experience and Skills	<p>Knowledge and understanding of the structure and functions of local government including service requirements.</p> <p>Knowledge of current local government issues.</p> <p>Understanding of the role of a Senior social worker</p> <p>Understanding key challenges facing the local government sector and Kildare County Council.</p> <p>Knowledge and experience of operating ICT systems.</p>

Particulars of Employment

The Post

The post is wholtime (i.e., 35 hours per week) and appointment may be permanent or temporary.

Location

Kildare County Council reserves the right to assign the successful candidates to any premises in use by the Council, now or in the future.

The person appointed will be required to report to their place of work by their own means of transport and at their own expense.

Commencement

Kildare County Council shall require a person to whom an appointment is offered to take up such appointment within a period of not more than one month and if they fail to take up the appointment within such period, or such other longer period as the Council in its absolute discretion may determine, Kildare County Council shall not appoint them.

Working Hours

The current working hours are 35 hours per week, Monday to Friday. Kildare County Council reserves the right to alter the hours of work from time to time in line with Government Circulars.

Kildare County Council also has a flexi time system in operation, details of which are available from the Human Resources Section.

You may be required to work overtime on various occasions.

All hours worked are subject to and recorded in accordance with the provisions of the Organisation of Working Time Act, 1997, and the Organisation of Working Time Regulations, 2001. Kildare County Council requires employees to record their hours using a Clocking system.

Reporting Arrangements

The Senior Social Worker will report directly to the Director of Housing and Regeneration or to any other employee of Kildare County Council such as the Chief Executive or Director of Service or any other appropriate employee that may be designated for this purpose.

A system of regular appraisal will be operated during employment, which will involve discussions between the employee and the line manager regarding performance and conduct.

Probationary Period of Employment

Where a person is permanently appointed to Kildare County Council, the following provisions shall apply –

- a) there shall be a period after appointment takes effect, during which such a person shall hold the position on probation;
- b) such period shall be twelve months, but the Chief Executive may, at their discretion, extend such period;
- c) such a person shall cease to hold the position at the end of the period of probation, unless during this period the Chief Executive has certified that the service is satisfactory;
- d) the period at (a) above may be terminated on giving one weeks' notice as per the Minimum Notice and Terms of Employment Acts;
- e) there will be assessments during the probationary period.

Remuneration

€80,296 per annum to €89,593 per annum (maximum)

€93,088, per annum (LSI 1) (after 3 years satisfactory service at maximum)

€96,583 per annum (LSI 2) (after 6 years satisfactory service at maximum)

On appointment successful candidates will be placed on the first point of the salary scale. Appointment to a higher point of the salary scale may apply to candidates employed elsewhere in the public service, subject to verification of service history.

Remuneration is paid fortnightly by PayPath directly to the employees nominated bank account. The current wage pay cycle may be revised during the period of employment. Remuneration is subject to all statutory deductions, e.g., P.A.Y.E. and P.R.S.I. Increments are paid annually subject to satisfactory attendance, conduct and performance and national agreements. Increments may be withheld if performance, attendance and/or conduct are not satisfactory.

Superannuation & Retirement

A person who becomes a pensionable employee of the County Council will be required in respect of their Superannuation to contribute to the Local Authority at the appropriate rate.

The terms of the Local Government Superannuation (Consolidation) Scheme 1998 as amended or the Public Services Superannuation (Miscellaneous Provisions) Act 2004 or the Public Service Pensions (Single Scheme & Other Provisions) Act 2012 will apply as appropriate on appointment.

Retirement age for employees is dependent on their relevant contract of employment, with due consideration being given to the rules of the Superannuation Scheme to which they belong.

- For appointees who are deemed not to be “new entrants” as defined in the Public Service Superannuation (Miscellaneous Provisions) Act, retirement is compulsory on reaching 65 years of age.
- The minimum retirement age for “new entrants” to the public service as defined in the Public Service Superannuation (Miscellaneous Provisions) Act 2004 is 65. There is no mandatory retirement age.
- Effective from 1st January 2013, The Single Public Service Scheme applies to all first-time new entrants to the public service, as well as to former public servants returning to the public service after a break of more than 26 weeks:
 - Retirement age is set, initially, at 66 years; this will rise in step with statutory changes in the State Pension Contributory (SPC) age to 67 years in 2021 and 68 years in 2028.
 - Compulsory retirement age will be 70.

Annual Leave

Granting of annual leave, payment for annual leave and arrangements for public holidays will be governed by the provisions of the Organisation of Working Time Act 1997 and the nationally agreed annual leave scheme for the sector. The annual leave year runs from 1st January to 31st December. The current leave entitlement for this post is **30** days.

The Chief Executive of Kildare County Council retains autonomy regarding office closures, (e.g., Christmas Office Closure), any days arising from such closure will be reserved from the employee’s annual leave entitlement. Proposed office closure days will be reviewed and advised to all employees each year.

Residence

The person holding the office must reside in, or at an address convenient to the Local Authority, as approved by the Chief Executive.

Outside Employment

The position is fixed-term, and the officer may not engage in private practice or be connected with any outside business which would interfere with the performance of official duties.

Code Of Conduct/Organisation Policies

Employees are required to adhere to all current and future Kildare County Council codes of practice including Code of Conduct of Employees and all current and future organisational policies including, but not limited to Health and Safety, Communications, Data Protection, Equality, Staff Mobility, Attendance Management and Use of Electronic Equipment.

Training

Employees are required to attend and participate fully in training programmes as may be decided by the Council from time to time and to apply their learning in the course of their daily working activities.

Health and Safety Regulations

Kildare County Council as an Employer is obliged to ensure, so far as it is reasonably practicable the Safety, Health and Welfare at Work of all its employees. Under the Safety, Health and Welfare at Work Act 2005, the County Council has a legal duty to exercise all due care and take all protective and preventative measures to protect the Safety, Health and Welfare of its employees.

All employees also have a legal obligation under Safety and Health legislation to co-operate with management and not engage in any improper conduct or behaviour or do anything, which would place themselves or others at risk.

Canvassing

Any attempt by a candidate, or by any person(s) acting at the candidate's instigation, directly or indirectly, by means of written communication or otherwise influence in the candidate's favour, any member of the staff of the County Council or person nominated by the County Council to interview or examine applicants, will automatically disqualify the candidate for the position being sought.

Important Notice

The above represents the principal conditions of service and is not intended to be the comprehensive list of all terms and conditions of employment which will be set out in the employment contract to be agreed with the successful candidate.

Communications

Kildare County Council will contact you, when necessary, at each stage of the competition by email. It is strongly recommended that you only submit one email address with the application form, and that you do not change your email address during this recruitment campaign, as any email will be sent to the email address originally supplied on your application form. It is important to note that the email address you provide when applying must be one that you can access at all times. The onus is on the applicant to inform the Human Resources Department of any change in email address throughout the recruitment and selection campaign. This can be done

by emailing jobs@kildarecoco.ie. The onus is also on each applicant to ensure that s/he is in receipt of all communication from the Council. Kildare County Council does not accept responsibility for communications not accessed or received by an applicant.

The personal information collected on the application form, including any attachments, (which may include the collection of sensitive personal data) is collected for the purpose of processing this application and any data collected is subject to Kildare County Council's privacy statement which can be found at [Click Here](#)

Before You Proceed

Before proceeding you should satisfy yourself that you meet the requirements for the post as set out in Page 3, 4 and 6 of this booklet. This will prevent you from incurring unnecessary expense in progressing in the competition.

Shortlisting

Kildare County Council reserves the right to shortlist applications. Shortlisting may take the form of either a desktop-shortlisting process (based on the information provided by the candidate in their completed application form) or a shortlisting interview.

Kildare County Council reserves its right to shortlist candidates, in the manner it deems most appropriate, to proceed to the interview stage of the competition. Shortlisting will be completed on the basis of information supplied on the application form and the likely number of vacancies to be filled. It is therefore in your own interest to provide a detailed and accurate account of your qualifications / experience on the application form. The shortlisting process will provide for the assessment of each applicant's application form against predetermined criteria that reflect the skills and depth of experience considered to be essential for a position at this level.

The information you supply in the application form will play a central part of the shortlisting process. Kildare County Council's decision to include you on the shortlist of candidates going forward to the next stage of the process may be determined based on this information.

The shortlisting board will examine the application forms against pre-determined criteria based on the requirements for the position. It is therefore in your own interest to provide a detailed and accurate account of your relevant qualifications/experience on your application form. Based on examination of the application form, the shortlisting board will select those who appear to be most suitable for the position.

You will be contacted in relation to any interview dates and times. The onus is on you to attend for interview on the dates and times allocated. Alternative dates and times cannot be facilitated. When attending for interview you must produce photographic identification.

Interview Stage **Interview Process**

The interview is your opportunity to provide evidence of your knowledge, skills and experience and the Local Authority's opportunity to assess your suitability for the role as advertised.

Candidates will be assessed at the interview under five main competencies.

- 1. Strategic Management and Change**
- 2. Delivering Results**
- 3. Performance through People**
- 4. Personal Effectiveness**
- 5. Knowledge, Experience and Skills**

A list of these competencies and key indicators are included on pages 7, 8 and 9.

Candidates must achieve a minimum 50% of the total marks available in each of the competencies outlined above at interview in order to meet the qualifying standard.

Kildare County Council may at their discretion require candidates to attend a preliminary interview in which case admission to the competitive interview would be conditional on candidates reaching such a standard as Kildare County Council considered appropriate in the preliminary interview.

Interviews shall be conducted by Board(s) set up by Kildare County Council. The Board(s) will assess the merits of candidates (except insofar as they are assessed otherwise) in respect of matters referred to in the prescribed Qualifications and any other relevant matters. Only candidates who reach such a standard as Kildare County Council consider satisfactory in the competitive interview shall be considered for selection and placed on a panel.

Feedback

Candidates shall be notified of the outcome of each stage of the selection process as soon as possible.

If, following the interview, a candidate is placed on a panel they shall be informed of their marks and position on the panel.

Deeming of candidature to be withdrawn

Candidates who do not attend for interview when and where required by Kildare County Council, or who do not, when requested, furnish such evidence as required by Kildare County Council within the specified timeframe, regarding any matter relevant to their candidature, will be deemed to have withdrawn their application from the competition.

Pre-Employment Checks

Before contracts of employment are agreed, various checks are undertaken. These include medicals, references, verification of qualifications and may include Garda vetting.

Confidentiality

Kildare County Council, in its recruitment and selection procedures, has appropriate measures in place to protect the confidentiality of all applicants. All enquiries, applications and other aspects that form part of the recruitment formalities are treated as confidential and are not disclosed to anyone, outside of those directly involved in the recruitment process - subject to the provisions of the Freedom of Information Acts.

Records created, maintained, and stored by Kildare County Council as part of the recruitment and selection process are subject to a range of legislation, including Freedom of Information and Data Protection. Kildare County Council shall comply with the National Records Retention Policy and any other relevant records retention policies.

Citizenship

Candidates must, by the date of any job offer, be:

- (a)** A citizen of the European Economic Area (EEA). The EEA consists of the Member States of the European Union, Iceland, Liechtenstein and Norway; or
- (b)** A citizen of the United Kingdom (UK); or
- (c)** A citizen of Switzerland pursuant to the agreement between the EU and Switzerland on the free movement of persons; or
- (d)** A non-EEA citizen who is a spouse or child of an EEA or UK or Swiss citizen and has a stamp 4 visa; or
- (e)** A person awarded international protection under the International Protection Act 2015 or any family member entitled to remain in the State as a result of family reunification and has a stamp 4 visa or
- (f)** A non-EEA citizen who is a parent of a dependent child who is a citizen of, and resident in, an EEA member state or the UK or Switzerland and has a stamp 4 visa.